Evaluating Capacity Development

Spring Conference 2019

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The passive importation of techniques, controls, and beliefs, via outside agencies and experts that run around solving everyone else's problems, may be the very problem of development.

Henry Mintzberg



Capacity development is the process through which individuals, organizations and societies obtain, strengthen and maintain the capabilities to set and achieve their own development objectives over time



- It's not a one-off exercise
- Not a technical problem
- Flexible and unique
- Multi-stakeholder

Key Lessons from Evaluation of FAO CD in Africa 2000-2010

Sustainability of CD interventions must be improved

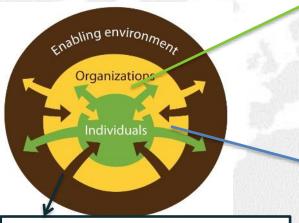
FAO has intervened across dimensions but with few interventions targeting organizations (Individuals 80%, Organizations 25%, Enabling Env. 50%)

Little evidence of consistent assessment of CD needs prior to design of interventions

Limited institutionalization of initiatives into local systems that are able to provide needed services and funding for scaling-up

Partnerships on CD: unexploited potential, especially research and academic institutions, private sector and NGOs/CSOs

The Three Dimensions of CD



<u>Enabling environment areas:</u> the context in which individuals and organizations work, including:

- the institutional set-up of a country
- implicit and explicit rules
- legal, policy and political environment

Individual dimension:

- Knowledge
- Competences
- Attitudes
- Values

Organizational dimension areas:

linked to the functioning and performance of organizations, including the:

- Mandates and Vision
- Internal processes and systems
- Organizational priorities



INVENTORY OF CD MODALITIES

No single CD modality can address a need. There must be a **combination** of modalities with the appropriate **sequencing**.

Policy dialogue

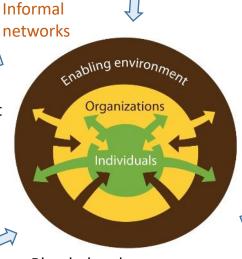
restructuring

M

Jobs-swap, secondment s Studyvisits Organizational

Integration of training into national courses

Creation of multistakeholder platforms



Blended and learning onthe-job

Review of Organizational Mandate Twinning arrangements and SSC

Knowledg e exchange,

> KS fairs High-level advocacy

of workflow /business processe

Review

Regional policy workshop

Strategic planning support (e.g. drawing action plan, prioritization, goal setting)

F2F training and TOT, toolkit for facilitators, elearning and webinars

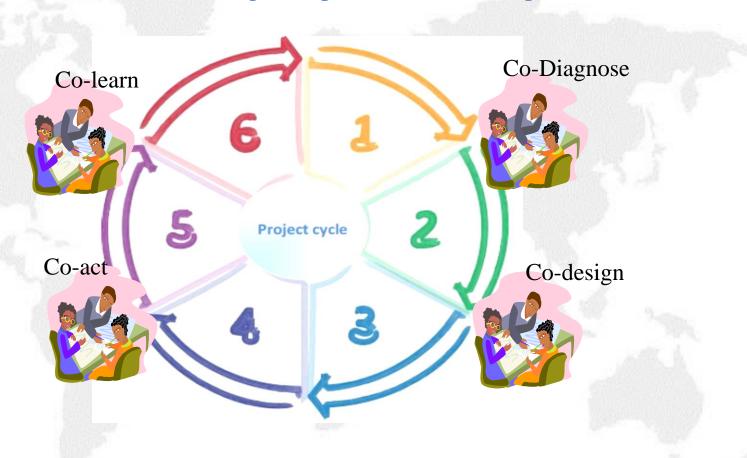
Leadership

coaching





CD in the project life cycle





Evaluation





Factors for successful CD

- use of local expertise and national institutions, working at multiple levels of influence
- participatory needs' assessment across the individual and institutional levels,
- building a critical mass of trained personnel coupled with institutional capacity building, and post-training follow-up activities.



Factors negatively affecting CD

- inadequate targeting,
- insufficient attention to capacity development needs
- lack of synergies and linkages with other initiatives and services
- inadequate resources planned for capacity development.



CD Evaluation framework

 Capacity Development (CD) is an FAO core function helping to achieve the sustainable delivery of FAO's strategic results within member countries and as such should be mainstreamed throughout all OED evaluations.



CD Evaluation framework

- Involve the evaluand!
- ToRs minimum requirements
- Defining dimensions
- Mapping CD results
- Evaluation matrix Select evaluation questions, indicators, tools and methodologies

CD Evaluation framework

- To what extent has the project [or programme] responded to identified capacity needs across the three CD dimensions and how have they capitalized on existing capacities?
 - CAN across levels
 - Participatory with gender youth
 - Capitalizes on existing capacities

Individual level

- To what extent did the intervention enhance target beneficiaries' functional and technical skills and their knowledge?
- a) act as agents of change within an organization [dissemination/adoption]
- b) acquire new technical knowledge, skills and behaviours?

Organizational level

- To what extent has the intervention contributed to improve the performance of the targeted organization and promote institutional change?
- a) improved organiz. policies/strategies programmes
- b) improved internal organization (management, coordination, teamwork, behaviours)
- c) Flexibility in responding to changes in demands

Enabling Environment

- What are the outcomes at enabling environment level?
- a) Awareness across stakeholders
- b) Empowerment
- c) Multi-sectoral mechanisms for policy making
- d) New/improved policies
- e) Adequate allocation of resources for policy frameworks
- f) Adequate accountability mechanism



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The mission

► Contribute to advance the use of evidence to improve policies and decision-making

Support capacities for evaluation in countries

Facilitate dialogue and expand the outreach of the evaluation community



The Dimensions of CD







Thank you